

Nancy H. Brackett

[REDACTED]  
Madisonville, TN [REDACTED]

May 28, 2020

MRS BPO, LLC  
1930 Olney Avenue  
Cherry Hill, NJ 08003

To Whom It May Concern:

I am writing to dispute your account numbered [REDACTED] 4253. I dispute I owe this debt. Any equipment I ever received from DirecTV was returned to them.

I am requesting the following information be provided within the next thirty days, or stated reasons why any of this information cannot be provided:

- A copy of the original signed agreement between me and each original creditor.
- A copy of the complete transaction and payment history.
- Proof that you have been assigned the account for collection purposes or have purchased the account.
- The current balance owed for this account.

Please forward a copy of the requested documentation to the address listed above. If you have any questions, please contact me at the above address.

Sincerely,



Nancy H. Brackett

MADISONVILLE  
161 WARREN ST  
MADISONVILLE, TN 37354-9998  
475436-0354  
(800)275-8777  
05/29/2020 12:07 PM

| Product  | Qty | Unit Price | Price    |
|--|-----|------------|----------|
| First-Class Mail® Letter   | 1   | \$0.55     | \$0.55   |
| (Domestic)<br>(CHERRY HILL, NJ 08003)<br>(Weight: 0 Lb 0.30 Oz)<br>(Estimated Delivery Date)<br>(Tuesday 06/02/2020) |     |            |          |
| Certified  |     |            | \$3.55   |
| (USPS Certified Mail #)<br>(70183090000001989917)  |     |            |          |
| Return Receipt   |     |            | \$2.85   |
| (USPS Return Receipt #)<br>(9590940253289154516623)  |     |            |          |
| Affixed Postage  |     |            | (\$0.55) |
| (Affixed Amount:\$0.55)  |     |            |          |
| Total:   |     |            | \$6.40   |
| Cash   |     |            | \$6.40   |

\*\*\*\*\*  
Due to limited transportation availability as a result of nationwide COVID-19 impacts package delivery times may be extended. Priority Mail Express® service will not change.  
\*\*\*\*\*

Text your tracking number to 28777 (2USPS) to get the latest status. Standard Message and Data rates may apply. You may also visit [www.usps.com](http://www.usps.com) USPS Tracking or call 1-800-222-1811.

Preview your Mail  
Track your Packages  
Sign up for FREE @  
[www.informeddelivery.com](http://www.informeddelivery.com)

All sales final on stamps and postage. Refunds for guaranteed services only. Thank you for your business.

HELP US SERVE YOU BETTER

TELL US ABOUT YOUR RECENT POSTAL EXPERIENCE

Go to:

<https://postalexperience.com/Pos>

840-5370-0210-003-00034-20231-02

or scan this code with your mobile device:



| U.S. Postal Service™ CERTIFIED MAIL® RECEIPT   |  |
|--|--|
| Domestic Mail Only   |  |
| For delivery information, visit our website at <a href="http://www.usps.com">www.usps.com</a> .  |  |
| <b>CHERRY HILL, NJ 08003-0000 MAIL USE</b>   |  |
| Certified Mail Fee \$3.55  |  |
| \$1.40   |  |
| Extra Services & Fees (check box add fee \$2.00/ea.)   |  |
| <input type="checkbox"/> Return Receipt (handcopy)      \$0.00<br><input type="checkbox"/> Return Receipt (electronic)      \$0.00<br><input type="checkbox"/> Certified Mail Restricted Delivery      \$0.00<br><input type="checkbox"/> Adult Signature Required      \$0.00<br><input type="checkbox"/> Adult Signature Restricted Delivery      \$0.00 |  |
| Postage \$0.55   |  |
| \$0.55   |  |
| Total Postage and Fees \$6.15  |  |
| Sent To  |  |
| Street and Apt. No., or P.O. Box No.   |  |
| City, State, ZIP+4   |  |
| PS Form 3800, April 2015 PSN 7530-02-000-9047  |  |
| See Reverse for Instructions   |  |
| Domestic Return Receipt  |  |

**SENDER: COMPLETE THIS SECTION**

**COMPLETE THIS SECTION**

■ Complete items 1, 2, and 3.

■ Print your name and address on the reverse so that we can return the card to you.

■ Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

*Mr R S BPO, LLC*

*1930 Cherry Hill Avenue*

*Cherry Hill NJ 08003*

2. Article Number (Transfer from service label)

*7018 3090 0000 0198 9917*

3. Service Type

Priority Mail Express®  
 Registered Mail™  
 Registered Mail Restricted Delivery  
 Return Receipt for Merchandise  
 Signature Confirmation™  
 Signature Confirmation Restricted Delivery

9590 9402 5328 9154 5166 23

**Barcode:**